



San Donato Milanese, 19th July 2023

Quality Policy

Versalis, in accordance with the general objectives of increasing competitiveness and in line with Eni's strategies, believes that customer focus, the consolidation of the Quality Culture and the continuous improvement of products and business processes constitute a strategic element for achieving success in the reference markets.

The development towards a circular economy model represents an opportunity for change which, by safeguarding natural capital, pursues sustainable growth towards a low carbon economy, able to adapt and adequately respond to an increasingly more complex socio-economic-environmental context.

Versalis periodically analyses its context and determines the relevant factors to define its strategies, considering the satisfaction of all stakeholders, both internal and external, the fundamental requirement to improve and make its own success sustainable by adopting a Quality Management System certified according to UNI EN ISO 9001:2015 standard.

In this context, the company therefore is committed to:

- *promote the Quality Culture as a way of being and operating, considering it an essential corporate management tool and an indispensable element for sustainable development;*
- *consider the safety and environmental protection as an essential value, working proactively to guarantee the safety of its people and the communities in which it operates;*
- *adopt all suitable solutions to guarantee the eco-sustainability of business through the implementation of systems based on the Circular Economy seen as the overcoming of the linear development model, based on production and consumption with a high intensity of energy and natural resources, in which products, at the end of their life cycle, become waste;*



- *promote the development of production processes based on Sustainability and Circular Economy, creating new processes and products that, through the recycling of polymers, give value to waste plastic materials, transforming them into secondary raw materials and that, through feedstock diversification and eco-design, maximize the resource efficiency in all stages of the life cycle;*
- *keep production assets in optimal conditions, while at the same time extending their useful life and guaranteeing business continuity, through the implementation of an Asset Integrity process in compliance with laws, regulations, internal rules, national and international standards;*
- *use Risk-Based Thinking as a strategic tool for awareness and control, aimed both at mitigating all business risks and at identifying and consolidating market opportunities and the improvement of products and processes;*
- *establish lasting relationships of mutual trust with its customers, raising market awareness on the use of sustainable products and establishing strategic partnerships to enhance local businesses and support the development of territories;*
- *promote the efficient use of natural resources through the responsible management of water resources used in production processes;*
- *promote research and development activities focused on decarbonization;*
- *identify, monitor and continuously review business processes, improving their performance and increasing the value transferred to customers;*
- *systematically monitor the customer satisfaction degree, anticipating their needs;*
- *provide the necessary resources to achieve the objectives, in particular by maintaining and developing knowledge and skills through the continuous training and development of personnel;*
- *recognise the centrality of people in its operating model, support the growth of specific in-house skills through customised training courses, and guarantee an inclusive and responsible working environment capable of enhancing diversity and protecting physical, psychological and social well-being.*

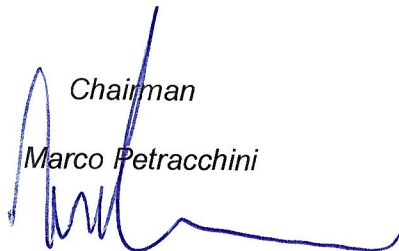


This policy will be periodically evaluated, and if necessary revised, in order to keep it adequate, taking into account changes in the internal and external context and any other possible corporate requirement.

The policy is communicated and made available to all personnel through the company's network system, posted on notice boards and to all interested parties through publication on the company website.

This policy applies to the activities of Versalis S.p.A. and its subsidiaries.

Chairman
Marco Petracchini



Chief Executive Officer
Adriano Alfani

